

# Nusrath Syed

SOFTWARE DEVELOPER

Scarborough, Ontario

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## Summary

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Looking to apply my previous experience in a Software Developer role! I enjoy hackathons and reading technical reviews.

## Technical Skills

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PROGRAMMING LANGUAGES AND ADDITIONAL SKILLS EXPERIENCE

- Java, JavaScript, SQL, C, C#, TypeScript, VBA, Swift, HTML, CSS, Kotlin, Python, NodeJS, React, Angular, PHP
- Cloud Platforms: Amazon Web Services, Microsoft Azure, Google Cloud Platform, Microsoft Power, Big Data Technology
- Software: LaTeX, Linux, Docker, Git/GitHub, MongoDB, Microsoft Access, MSOffice, Active Directory, PowerApps, MSProject
- Critical thinking, problem solving, effective written/verbal communication, detail-oriented, excellent customer service

## Education

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### Sheridan College

Brampton, Canada

ADVANCED DIPLOMA IN COMPUTER SYSTEMS TECHNOLOGY - INFORMATION SYSTEMS ENGINEERING

Jan 2021 - Dec 2023

- Awarded Sheridan Student in Diversity - Mar. 2023 & Women in Computing Bursary - Jan. 2022

### York University

Toronto, Canada

BACHELORS OF SCIENCE - PSYCHOLOGY

Sept 2012 - Oct 2021

## Work Experience

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### Prism Eye Institute

Remote, Canada

INTAKE SPECIALIST

June 2024 - Aug 2024

- Front line of support for patients, assisting with appointments, referrals and patient inquiries through Ocean and Oscar.
- Excellent communication skills and understanding to identify patient needs and escalate priority issues through the call centre

### Skill Squirrel

Mississauga, Canada

GPT RESEARCH AND DEVELOPMENT INTERN

May 2023 - Aug 2023

- Spearheaded the research and development of Cloud AI tools, resulting in actionable recommendations and advancements.
- Played a pivotal role in enhancing productivity and efficiency through optimized AI solutions, resulting in cost savings

### Immigration, Refugees and Citizenship Canada (IRCC)

Remote, Canada

APPLICATION DEVELOPER CO-OP

Sept 2022 - Dec 2022

- Developed VBA scripts to automate repetitive tasks and enhance the functionality of deployed tools, resulting in reduced errors.
- Utilized Microsoft Access SQL to query and manipulate data within the relational database to improve performance and efficiency.

### City of Mississauga

Mississauga, Canada

IT DEPARTMENT SUPPORT AND TECH HUB CO-OP

Jan 2022 - Apr 2022

- Streamlined IT support by triaging tasks at the 2nd level and help desk support at the Tech Hub, increasing customer satisfaction.
- Imaging and deployment of PC replacements and played a key role in IT asset management and PC life cycle management.

## Projects

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### Angelica Acosta Personal Wellness

SHERIDAN COLLEGE CAPSTONE PROJECT

Dec 2023

- Developed a fitness web application for our client using Spring Boot Java, MySQL, and Angular/Ionic frameworks.

### Ottawa Sustainability Network Advocacy Program

HOW TO CHANGE THE WORLD

Mar 2023

- Collaborated with a team of students to design a network advocacy program for sustainability initiatives in Ottawa, Canada